

Tags Warranty Terms-USA



As part of the SCR Dairy, Inc. (“SCR”) commitment to customer satisfaction, SCR is offering the following warranty:

General

Subject to the terms of this warranty, SCR warrants that the product sold will be free from defects in material and workmanship for the periods specified below. Except for the foregoing, all other warranties, express or implied, including those related to merchantability, fitness for a particular purpose, noninfringement, and performance are expressly disclaimed.

The warranty for tags, not including the belt, buckle, weight parts, computer, antennae, and other equipment and parts will be 3 years from the date of installation. Two additional years may be purchased per Table 2 below.

During the warranty period, defective equipment will be replaced at no charge. Any remaining warranty period will be transferred to the replacement equipment, from the original purchase date.

Table 1: Regular Warranty

Year	Replacement % of current tag price
1 to 3	0% – No Charge

Table 2: Extended Warranty: Available for years 4-5

Availability to Purchase (Days from Installation)	Extended Warranty Cost % of Tag Price
0 to 60 day from install date	6%
61 days - two years since original install date	9%

All other SCR equipment installed, other than tags, will be under warranty for **24 months** from date of installation.

Terms

This warranty is valid on the condition the equipment is maintained, used and stored in accordance with product user instructions and manuals. This warranty does not apply to equipment damaged or destroyed by lightning, flood, other acts of God, electrical surges, or use for purposes for which it was not designed.

SCR’s obligation under this warranty is limited to, at its option, the repair or exchange, free of charge, of the equipment under normal use and service during the warranty period.

Any equipment sent for replacement must be accompanied by detailed information on the failure, the tag’s serial number issued by SCR and by Return Merchandise Authorization (RMA) number issued by SCR.

After the warranty has expired, malfunctioning tags will be replaced by SCR based on the price of a tag at the time of replacement. A new collar assembly (belt, buckle and weight kit) may be purchased at tag warranty replacement time for \$15 (cost subject to change). Tags for replacement must be disassembled from the belt, and cleaned unless a new collar assembly is purchased.

Shipment to SCR will be at the customer’s expense. Shipment of replacement tags will be sent at customer’s expense.

Note: The tags contain a lithium battery and should be disposed properly according to regulations of each local area.



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As part of the SCR Dairy, Inc. ("SCR") commitment to customer satisfaction, SCR is offering the following warranty for the eSense ear tag:

General

Subject to the terms of this warranty, SCR warrants that the product sold will be free from defects in material and workmanship for the periods specified below. **Except for the foregoing, all other warranties, express or implied, including those related to merchantability, fitness for a particular purpose, noninfringement, and performance are expressly disclaimed.**

The warranty for monitoring tags itself is 30 months from the date of installation.

During the warranty period, defective tags will be replaced at no charge. Any remaining warranty period will be transferred to the replacement tag or equipment, from the original purchase date.

Table 1: Regular Warranty for eSense ear tag

Year	Replacement % of current tag price
30 months	0% – No Charge

All other SCR equipment installed to read and display the information, other than tags, will be under warranty for **24 months** from date of installation.

Terms

This warranty is valid on the condition the equipment is maintained, used and stored in accordance with product user instructions and manuals. This warranty does not apply to equipment or tags lost, or if damaged or destroyed by lightning, flood, other acts of God, electrical surges, or use for purposes for which it was not designed.

SCR's obligation under this warranty is limited to, at its option, the repair or exchange, free of charge, of the equipment under normal use and service during the warranty period.

Any equipment sent for replacement must be accompanied by detailed information on the failure, the tag's serial number issued by SCR and by Return Merchandise Authorization (RMA) number issued by SCR.

After the warranty has expired, malfunctioning tags will be replaced by SCR based on the price of a tag at the time of replacement.

Shipment to SCR will be at the customer's expense. Shipment of replacement tags will be sent at customer's expense. 12/12/2016